

5MINWEBSITE / fiveminwebsite.com - Refund Policy

Effective Date: 4 May 2025

We offer a simple 30-day money-back guarantee.

1. Eligibility

- Your purchase was made on <https://fiveminwebsite.com> and processed by Stripe.
- You request a refund within 30 calendar days of payment.
- You provide the payment-intent ID or checkout email.

2. How to Request

Click "Request refund" inside the Service or email support@fiveminwebsite.com with your payment details. We may ask for information to locate your transaction.

3. Processing

- Approved refunds are initiated within 2 business days.
- Funds return via Stripe to the original method. Your bank may take 5-10 business days to post the credit.
- You will receive confirmation by email.

4. Effect of Refund

When refunded your licence to use the related Website Output terminates. You must delete all copies and take down any live site based on it.

5. Abuse

We may refuse refunds in cases of repeated or abusive requests (for example generating multiple websites and requesting refunds while still using them).

6. Changes

We may update this policy. Changes apply only to purchases made after the new policy is published.

7. Contact

Email: support@fiveminwebsite.com