

5MINWEBSITE / fiveminwebsite.com - Privacy Policy

Effective Date: 4 May 2025

1. Who We Are

The Service is operated by Jonathan Leber, Wildgartenallee 13/6, 1120 Vienna, Austria ("we", "us"). We act as the data controller for personal data collected through the Service.

2. What Data We Collect

- Information you type into the questionnaire (business name, services, etc.).
- Contact details you enter (name, email, phone, optional address).
- Payment information processed by Stripe (we receive only a payment-intent ID, last four card digits and status).
- Technical data such as IP address, device type, browser and cookies.
- Support communications.

3. Why We Use Your Data

Purpose | Legal Basis (GDPR)

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Provide and customise the Service, generate Website Output | Contract (Art 6(1)(b))

Process payments and refunds | Contract; Legal obligation

Communicate with you for support | Legitimate interests

Protect, maintain and improve the Service | Legitimate interests

Analytics cookies (e.g. Google Analytics) | Consent

We do not send marketing emails.

4. Sharing Your Data

We share data only with:

- Stripe for payment processing;
- Hosting and infrastructure partners;
- Analytics providers (only after you consent);
- Authorities if legally required.

We never sell your data.

5. International Transfers

Some providers (for example Stripe) may process data outside the EEA. Where that happens we rely on adequacy decisions or Standard Contractual Clauses.

6. Data Retention

- Questionnaire and account data: 12 months after your last interaction, unless you delete it sooner.
- Payment records: 7 years.
- Support emails: 3 years.

7. Your Rights

You can request access, correction, deletion, restriction, data portability, or object to processing. You can withdraw consent at any time. Email support@fiveminwebsite.com. You may complain to the Austrian Data Protection Authority or your local regulator.

8. Security

We use TLS encryption, hashed passwords and access controls. No system is perfect, so keep your credentials safe.

9. Children

The Service is not intended for users under 16. We do not knowingly process their data.

10. Cookies

We use strictly necessary cookies for security and session management and optional analytics cookies that load only after you consent via our cookie banner.

11. Changes

We will post changes to this Privacy Policy here and, for material changes, email you 30 days before they take effect.

12. Contact

Email: support@fiveminwebsite.com